

MEMORANDUM

STAR MHR/TCM Providers

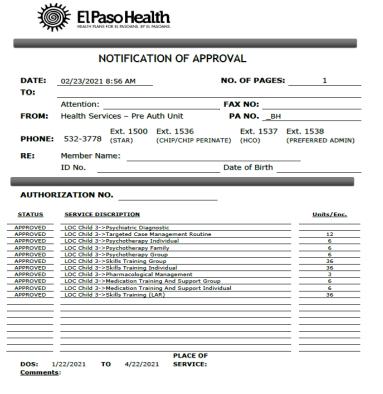
FROM: El Paso Health

DATE: 04/28/2023

RE: MHR/TCM Memo

This is a memo update: DOS span HAS NOT been removed.

Correction: El Paso Health has modified its internal monthly unit frequency to allow provider flexibility in utilization of these services throughout the date span of coverage. Effective March 1, 2023 El Paso Health modified this flexibility.



Providers with utilization patterns outside of the RRUMG may be contacted by EPH for further review.

Reminder: The utilization and quality of services provided to EPH Members are periodically monitored as part of our comprehensive Quality Improvement Program.

If you have any questions regarding this communication please contact our Provider Relations team

at 915-532-3778 or email us at ProviderRelationsDG@elpasohealth.com